



CTL

## Student Opinion Survey About Use of Coursera Courses and Platform Results

Date: 20.05.2025

Participation: 14

### Part I: Coursera Courses Usage Information

1. In following TEDU Courses. Coursera was used. Please indicate which of the following TEDU course/s you take in the fall semester.

Course	N	%
ADA 403	1	7.14
ADS 516	0	0.00
ARCH 222	0	0.00
ARCH 462	0	0.00
BA 220	3	21.43
CE 342	0	0.00
CE 545	2	14.29
CE 594	1	7.14
CITY 412	0	0.00
ED 201	1	7.14
EE 454	1	7.14
ELL 304	1	7.14
EMT 304	0	0.00
ID 430	1	7.14
IE 316	1	7.14
ME 224	0	0.00
ME 492	2	14.29
PECE 204	0	0.00
PECE 302	0	0.00
PSCG 420	1	7.14
PSY 448	0	0.00
SENG 212	0	0.00
SENG 214 - CMPE 313	3	21.43
SENG 444	0	0.00
TINT 318	0	0.00
VCODE 402	1	7.14
Total	14	100



## 2. In spring 2025 Semester. how frequently you have used Coursera?

	N	%
Every day	0	0.00
A few days per week	6	42.86
A few days per month	7	50.00
Once a month	1	7.14
<b>Total</b>	<b>14</b>	<b>100</b>

## 3. As a Coursera Learner indicate your certificates and enrollment to Coursera courses

	N	%
I earned a course certificate for one or more individual courses that were required for Coursera supported TEDU courses	13	92.86
I enrolled and participated in one or more individual courses. that were required for Coursera supported TEDU courses. but not earned a course certificate	0	0.00
I enrolled career academy courses but not earned a certificate	1	7.14
I enrolled career academy courses and earned a certificate	0	0.00
<b>Total</b>	<b>14</b>	<b>100</b>

## Part II: Design and Delivery of Coursera Courses

In the Coursera course(s) that I took in the spring semester of 2025:

Question	Response	Number (N)	Percentage (%)
Course materials were up-to-date	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	0	0.00
	Agree	7	50.00
	Strongly Agree	5	35.71
	<b>Total</b>	<b>14</b>	<b>100</b>
Course materials were plentiful.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	1	7.14
	Agree	5	35.71
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Video lectures were easy to follow and understand.	Strongly Disagree	1	7.14
	Disagree	2	14.29
	Neutral	0	0.00
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
The instructors were	Strongly Disagree	1	7.14



knowledgeable and well prepared.	Disagree	0	0,00
	Neutral	1	7.14
	Agree	6	42.86
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Video lectures had good content and effective delivery.	Strongly Disagree	1	7.14
	Disagree	2	14.29
	Neutral	2	14.29
	Agree	3	21.43
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
The content and learning outcomes matched well with my TEDU course.	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	0	0.00
	Agree	6	42.86
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Interface was easy to use.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	2	14.29
	Agree	5	35.71
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Course instructor was trustworthy.	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	1	7.14
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Course materials were easy to access.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	2	14.29
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Assessments and assignments were well prepared.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	2	14.29
	Agree	5	35.71
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for me to compare and contrast knowledge.	Strongly Disagree	1	7.14
	Disagree	2	14.29



	Neutral	1	7.14
	Agree	3	21.43
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Positively impacted my motivation in my related TEDU course.	Strongly Disagree	3	21.43
	Disagree	0	0.00
	Neutral	0	0.00
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Provided extra content that enriched my learning.	Strongly Disagree	1	7.14
	Disagree	2	14.29
	Neutral	0	0.00
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for students to review the content learned in the class.	Strongly Disagree	2	14.29
	Disagree	1	7.14
	Neutral	0	0.00
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for me to apply what they learned in the class to new contexts.	Strongly Disagree	2	14.29
	Disagree	1	7.14
	Neutral	0	0.00
	Agree	5	35.71
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Had a well-designed assessment and feedback system that is helpful for me to learn the course material.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	3	21.43
	Agree	4	28.57
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for me to understand lessons better.	Strongly Disagree	2	14.29
	Disagree	1	7.14
	Neutral	0	0.00
	Agree	5	35.71
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for me to solve problems in my lessons better.	Strongly Disagree	2	14.29
	Disagree	1	7.14
	Neutral	1	7.14



	Agree	4	28.57
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
Was helpful for me in making judgments and generating opinions about information.	Strongly Disagree	2	14.29
	Disagree	2	14.29
	Neutral	0	0.00
	Agree	3	21.43
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
Was designed or structured in a way that helped me study the course effectively.	Strongly Disagree	2	14.29
	Disagree	2	14.29
	Neutral	2	14.29
	Agree	2	14.29
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
I completed all the assignments and assessments.	Strongly Disagree	0	0.00
	Disagree	1	7.14
	Neutral	1	7.14
	Agree	3	21.43
	Strongly Agree	9	64.29
	<b>Total</b>	<b>14</b>	<b>100</b>
I watched lecture videos from the beginning to the end.	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	2	14.29
	Agree	2	14.29
	Strongly Agree	8	57.14
	<b>Total</b>	<b>14</b>	<b>100</b>
Our instructor asked questions related to Coursera content in the exams, quizzes or assignments.	Strongly Disagree	3	21.43
	Disagree	3	21.43
	Neutral	1	7.14
	Agree	1	7.14
	Strongly Agree	6	42.86
	<b>Total</b>	<b>14</b>	<b>100</b>
In general, I am satisfied with the course(s) I took from Coursera	Strongly Disagree	3	21.43
	Disagree	0	0.00
	Neutral	0	0.00
	Agree	4	28.57
	Strongly Agree	7	50.00
	<b>Total</b>	<b>14</b>	<b>100</b>
In general, I am satisfied with process of how Coursera used in my TEDU courses.	Strongly Disagree	2	14.29
	Disagree	0	0.00
	Neutral	1	7.14
	Agree	3	21.43



	Strongly Agree	8	57.14
	<b>Total</b>	<b>14</b>	<b>100</b>

**Coursera support by the Center for Teaching & Learning was;**

Question	Response	Number (N)	Percentage (%)
Easy to understand and apply.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	3	21.43
	Agree	6	42.86
	Strongly Agree	4	28.57
	<b>Total</b>	<b>14</b>	<b>100</b>
Responsive to my specific needs or questions.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	3	21.43
	Agree	6	42.86
	Strongly Agree	4	28.57
	<b>Total</b>	<b>14</b>	<b>100</b>
The support staff was fast and helpful.	Strongly Disagree	1	7.14
	Disagree	0	0.00
	Neutral	5	35.71
	Agree	3	21.43
	Strongly Agree	5	35.71
	<b>Total</b>	<b>14</b>	<b>100</b>
TEDU IT's support was fast and efficient.	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	4	28.57
	Agree	3	21.43
	Strongly Agree	5	35.71
	<b>Total</b>	<b>14</b>	<b>100</b>
The Coursera team's support was fast and useful.	Strongly Disagree	1	7.14
	Disagree	1	7.14
	Neutral	5	35.71
	Agree	2	14.29
	Strongly Agree	5	35.71
	<b>Total</b>	<b>14</b>	<b>100</b>



## Qualitative Analysis on Student Opinion Survey About Use of Coursera Courses and Platform

### Q1: Explain the process of how your instructor used or integrated Coursera in your TEDU course?

	f	%
Integration into course evaluation (grades, assignments, etc.)	6	28.57
Use as a supplementary/reinforcement resource	4	19.04
Providing flexible and personalized learning opportunities	2	9.52
Developing practical skills (e.g., Figma, accessibility)	2	9.52
Increasing student motivation	2	9.52
Offered as an extra resource/bonus material	2	9.52
Use with mandatory and/or optional components	2	9.52
Contribution to group work and in-class interaction	1	4.76
<b>Total</b>	<b>21</b>	<b>100.0</b>

### Q2: What went well or what you liked about use of Coursera in your TEDU course(s)?

	f	%
Alignment with course content, professional interests, or real-life use	5	21.73
Access to high-quality, diverse, and global learning content	4	17.39
Practicality and usefulness of the material	3	13.04
Support for reviewing and reinforcing course material	2	8.69
Flexible and self-paced learning experience	2	8.69
Motivation through bonus points and certification	2	8.69
Simple, user-friendly interface and structure	2	8.69
Criticism: Overly long or time-consuming modules	2	8.69
Exposure to additional or instructor-excluded topics	1	4.34
<b>Total</b>	<b>23</b>	<b>100.0</b>

### Q3: What was difficult or you did not like about use of Coursera in your TEDU course(s)?

	f	%
Excessive workload or time demands	5	23.80
Poor alignment with course goals or content relevance issues	3	14.28
Overly complex or unclear content (quizzes, modules, language, expectations)	3	14.28
No difficulties or generally positive experience reported	3	14.28
Rigid structure and deadline inflexibility (e.g., resets, weekly tasks)	2	9.52
Lack of adequate guidance or explanation within courses	2	9.52
Technical issues (grading system, feedback delays, peer review tools)	2	9.52
Discomfort with mandatory participation	1	4.76
<b>Total</b>	<b>21</b>	<b>100.0</b>



**Q4: What suggestions do you have for TEDU (your instructors. Administration. IT and CTL) to improve Coursera use at TEDU?**

	<b>f</b>	<b>%</b>
Use Coursera as a supplementary, optional, or bonus tool	4	25.00
No suggestions / satisfied with current use	4	25.00
Align Coursera content more closely with course topics and teaching style	3	18.75
Provide structured timelines, weekly deadlines, and reminders	3	18.75
Offer personalized course recommendations based on student interests	1	6.25
Replace with more practical, instructor-driven learning activities	1	6.25
<b>Total</b>	<b>16</b>	<b>100.0</b>

**Q5: What suggestions do you have for Coursera team to improve their platform and courses?**

	<b>f</b>	<b>%</b>
No suggestions / generally satisfied	5	31.25
Improve content quality (more detail, updates, practical activities)	4	25.00
Enhance user experience (simpler interface, more languages, tracking tools)	2	12.50
Allow more flexibility (longer deadlines, lighter workload)	2	12.50
Shift focus from grading to learning (less punitive, more supportive)	1	6.25
Broaden course variety	1	6.25
Address platform culture (e.g., skipping/cheating mentality)	1	6.25
<b>Total</b>	<b>16</b>	<b>100.0</b>

**Q6: Other suggestions and comments**

	<b>f</b>	<b>%</b>
Extend course access beyond semester (e.g., until summer)	1	33.33
Increase availability and integration of Coursera in more courses	1	33.33
Positive overall feedback (general appreciation)	1	33.33
<b>Total</b>	<b>3</b>	<b>100.0</b>