



CTL

Student Opinion Survey About Use of Coursera Courses and Platform Results

Date: 22.05.2024

Participation: 22

Part I: Coursera Courses Usage Information

1. In following TEDU Courses, Coursera was used. Please indicate which of the following TEDU course/s you take in the spring semester.

| Course | N | % |
|------------------|----|-------|
| ARCH 462 | 3 | 12.5 |
| BA 220 | 0 | 0 |
| BA 322 | 0 | 0 |
| CE 212 | 0 | 0 |
| CMPE 442 | 4 | 16.67 |
| ED 201 | 0 | 0 |
| ELL 304 | 1 | 4.17 |
| ELL 318 | 0 | 0 |
| ELT 108/ELEP 110 | 3 | 12.5 |
| ELT 230/ELEP 355 | 0 | 0 |
| ID 430 | 0 | 0 |
| IE 316 | 0 | 0 |
| ME 442 | 0 | 0 |
| ME 492 | 0 | 0 |
| PSCG 340/PCG 264 | 1 | 4.17 |
| PSCG 370/PCG 355 | 0 | 0 |
| PSY 204 | 7 | 29.17 |
| SENG 212 | 1 | 4.17 |
| SENG 214 | 4 | 16.67 |
| SOC 423 | 0 | 0 |
| TINT 318 | 0 | 0 |
| VCODE 202 | 0 | 0 |
| VCODE 302 | 0 | 0 |
| Total | 24 | 100 |



2. In spring 2024 Semester, how frequently you have used Coursera?

| | N | % |
|----------------------|-----------|------------|
| Every day | 1 | 4.55 |
| A few days per week | 10 | 45.45 |
| A few days per month | 9 | 40.91 |
| Once a month | 2 | 9.09 |
| Total | 22 | 100 |

3. As a Coursera Learner indicate your certificates and enrollment to Coursera courses

| | N | % |
|--|-----------|------------|
| I earned a course certificate for one or more individual courses that were required for Coursera supported TEDU courses | 19 | 86.36 |
| I enrolled and participated in one or more individual courses. that were required for Coursera supported TEDU courses. but not earned a course certificate | 0 | 0 |
| I enrolled career academy courses but not earned a certificate | 3 | 13.64 |
| I enrolled career academy courses and earned a certificate | 0 | 0 |
| Total | 22 | 100 |

Part II: Design and Delivery of Coursera Courses

In the Coursera course(s) that I took in the spring semester of 2024:

| Question | Response | Number (N) | Percentage (%) |
|--|-------------------|------------|----------------|
| Course materials were up-to-date | Strongly Disagree | 2 | 9.09 |
| | Disagree | 3 | 13.64 |
| | Neutral | 2 | 9.09 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| Course materials were plentiful. | Strongly Disagree | 1 | 4.55 |
| | Disagree | 0 | 0.00 |
| | Neutral | 1 | 4.55 |
| | Agree | 14 | 63.64 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| Video lectures were easy to follow and understand. | Strongly Disagree | 2 | 9.09 |
| | Disagree | 2 | 9.09 |
| | Neutral | 4 | 18.18 |
| | Agree | 4 | 18.18 |
| | Strongly Agree | 10 | 45.45 |
| | Total | 22 | 100 |
| The instructors were | Strongly Disagree | 0 | 0.00 |



| | | | |
|---|-------------------|-----------|------------|
| knowledgeable and well prepared. | Disagree | 3 | 13.64 |
| | Neutral | 1 | 4.55 |
| | Agree | 12 | 54.55 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| Video lectures had good content and effective delivery. | Strongly Disagree | 2 | 9.09 |
| | Disagree | 4 | 18.18 |
| | Neutral | 2 | 9.09 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 4 | 18.18 |
| | Total | 22 | 100 |
| The content and learning outcomes matched well with my TEDU course. | Strongly Disagree | 2 | 9.09 |
| | Disagree | 0 | 0.00 |
| | Neutral | 3 | 13.64 |
| | Agree | 13 | 59.09 |
| | Strongly Agree | 4 | 18.18 |
| | Total | 22 | 100 |
| Interface was easy to use. | Strongly Disagree | 0 | 0.00 |
| | Disagree | 1 | 4.55 |
| | Neutral | 3 | 13.64 |
| | Agree | 11 | 50.00 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| Course instructor was trustworthy. | Strongly Disagree | 1 | 4.55 |
| | Disagree | 2 | 9.09 |
| | Neutral | 1 | 4.55 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 8 | 36.36 |
| | Total | 22 | 100 |
| Course materials were easy to access. | Strongly Disagree | 2 | 9.09 |
| | Disagree | 1 | 4.55 |
| | Neutral | 0 | 0.00 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 10 | 45.45 |
| | Total | 22 | 100 |
| Assessments and assignments were well prepared. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 1 | 4.55 |
| | Neutral | 3 | 13.64 |
| | Agree | 11 | 50.00 |
| | Strongly Agree | 4 | 18.18 |
| | Total | 22 | 100 |
| Was helpful for me to compare and contrast knowledge. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 0 | 0.00 |



| | | | |
|---|-------------------|-----------|------------|
| | Neutral | 3 | 13.64 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| Positively impacted my motivation in my related TEDU course. | Strongly Disagree | 5 | 22.73 |
| | Disagree | 0 | 0.00 |
| | Neutral | 3 | 13.64 |
| | Agree | 6 | 27.27 |
| | Strongly Agree | 8 | 36.36 |
| | Total | 22 | 100 |
| Provided extra content that enriched my learning. | Strongly Disagree | 5 | 22.73 |
| | Disagree | 0 | 0.00 |
| | Neutral | 0 | 0.00 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| Was helpful for students to review the content learned in the class. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 1 | 4.55 |
| | Neutral | 2 | 9.09 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| Was helpful for me to apply what they learned in the class to new contexts. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 2 | 9.09 |
| | Neutral | 0 | 0.00 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 8 | 36.36 |
| | Total | 22 | 100 |
| Had a well-designed assessment and feedback system that is helpful for me to learn the course material. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 3 | 13.64 |
| | Neutral | 1 | 4.55 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |
| Was helpful for me to understand lessons better. | Strongly Disagree | 4 | 18.18 |
| | Disagree | 0 | 0.00 |
| | Neutral | 5 | 22.73 |
| | Agree | 6 | 27.27 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| Was helpful for me to solve problems in my lessons better. | Strongly Disagree | 5 | 22.73 |
| | Disagree | 0 | 0.00 |
| | Neutral | 3 | 13.64 |



| | | | |
|--|-------------------|-----------|------------|
| | Agree | 9 | 40.91 |
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |
| Was helpful for me in making judgments and generating opinions about information. | Strongly Disagree | 3 | 13.64 |
| | Disagree | 1 | 4.55 |
| | Neutral | 1 | 4.55 |
| | Agree | 11 | 50.00 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| Was designed or structured in a way that helped me study the course effectively. | Strongly Disagree | 4 | 18.18 |
| | Disagree | 1 | 4.55 |
| | Neutral | 2 | 9.09 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |
| I completed all the assignments and assessments. | Strongly Disagree | 0 | 0.00 |
| | Disagree | 1 | 4.55 |
| | Neutral | 2 | 9.09 |
| | Agree | 5 | 22.73 |
| | Strongly Agree | 14 | 63.64 |
| | Total | 22 | 100 |
| I watched lecture videos from the beginning to the end. | Strongly Disagree | 4 | 18.18 |
| | Disagree | 2 | 9.09 |
| | Neutral | 1 | 4.55 |
| | Agree | 8 | 36.36 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| Our instructor asked questions related to Coursera content in the exams, quizzes or assignments. | Strongly Disagree | 1 | 4.55 |
| | Disagree | 3 | 13.64 |
| | Neutral | 2 | 9.09 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 7 | 31.82 |
| | Total | 22 | 100 |
| In general, I am satisfied with the course(s) I took from Coursera | Strongly Disagree | 3 | 13.64 |
| | Disagree | 2 | 9.09 |
| | Neutral | 0 | 0.00 |
| | Agree | 11 | 50.00 |
| | Strongly Agree | 6 | 27.27 |
| | Total | 22 | 100 |
| In general, I am satisfied with process of how Coursera used in my TEDU courses. | Strongly Disagree | 4 | 18.18 |
| | Disagree | 2 | 9.09 |
| | Neutral | 1 | 4.55 |
| | Agree | 10 | 45.45 |



| | | | |
|--|----------------|-----------|------------|
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |

Coursera support by the Center for Teaching & Learning was;

| Question | Response | Number (N) | Percentage (%) |
|--|-------------------|------------|----------------|
| Easy to understand and apply. | Strongly Disagree | 0 | 0.00 |
| | Disagree | 1 | 4.55 |
| | Neutral | 6 | 27.27 |
| | Agree | 10 | 45.45 |
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |
| Responsive to my specific needs or questions. | Strongly Disagree | 1 | 4.55 |
| | Disagree | 1 | 4.55 |
| | Neutral | 9 | 40.91 |
| | Agree | 7 | 31.82 |
| | Strongly Agree | 4 | 18.18 |
| | Total | 22 | 100 |
| The support staff was fast and helpful. | Strongly Disagree | 1 | 4.55 |
| | Disagree | 2 | 9.09 |
| | Neutral | 7 | 31.82 |
| | Agree | 8 | 36.36 |
| | Strongly Agree | 4 | 18.18 |
| | Total | 22 | 100 |
| TEDU IT's support was fast and efficient. | Strongly Disagree | 0 | 0.00 |
| | Disagree | 2 | 9.09 |
| | Neutral | 8 | 36.36 |
| | Agree | 7 | 31.82 |
| | Strongly Agree | 5 | 22.73 |
| | Total | 22 | 100 |
| The Coursera team's support was fast and useful. | Strongly Disagree | 0 | 0.00 |
| | Disagree | 2 | 9.09 |
| | Neutral | 8 | 36.36 |
| | Agree | 9 | 40.91 |
| | Strongly Agree | 3 | 13.64 |
| | Total | 22 | 100 |



Qualitative Analysis on Student Opinion Survey About Use of Coursera Courses and Platform

Q1: Explain the process of how your instructor used or integrated Coursera in your TEDU course?

| | f | % |
|---|-----------|--------------|
| Reinforcing the course | 11 | 26.19 |
| Using as an assignment | 10 | 23.81 |
| Assisting the assignments | 6 | 14.29 |
| Getting certification | 4 | 9.52 |
| Using as main content | 4 | 9.52 |
| Giving a reflection report about Coursera | 3 | 7.14 |
| Integration with exams | 2 | 4.76 |
| Following weekly deadlines | 2 | 4.76 |
| Total | 42 | 100.0 |

Q2: What went well or what you liked about use of Coursera in your TEDU course(s)?

| | f | % |
|--|-----------|--------------|
| Extended topics and contents for main course | 8 | 50.00 |
| Giving motivation | 3 | 18.75 |
| Keeping with own pace | 3 | 18.75 |
| Retaking exams | 1 | 6.25 |
| Efficient materials | 1 | 6.25 |
| Total | 16 | 100.0 |

Q3: What was difficult or you did not like about use of Coursera in your TEDU course(s)?

| | f | % |
|------------------------------------|-----------|--------------|
| Complicated process | 5 | 17.86 |
| Too much Coursera assignments | 5 | 17.86 |
| Registration problems | 5 | 17.86 |
| Peer assessment not efficient | 3 | 10.71 |
| Too much Coursera contents | 2 | 7.14 |
| Quality of the course videos | 2 | 7.14 |
| Website keep crashing | 2 | 7.14 |
| Integration not happen | 1 | 3.57 |
| Subtitle integration not efficient | 1 | 3.57 |
| Interface not efficient | 1 | 3.57 |
| Mobile usage difficulty | 1 | 3.57 |
| Total | 28 | 100.0 |



Q4: What suggestions do you have for TEDU (your instructors. Administration. IT and CTL) to improve Coursera use at TEDU?

| | f | % |
|--|-----------|--------------|
| More Coursera courses needed | 8 | 42.11 |
| More Coursera contents needed | 5 | 26.32 |
| Updated courses needed | 3 | 15.79 |
| Students should be encouraged | 1 | 5.26 |
| Weekly Coursera course schedule needed | 1 | 5.26 |
| Other online platforms needed | 1 | 5.26 |
| Total | 19 | 100.0 |

Q5: What suggestions do you have for Coursera team to improve their platform and courses?

| | f | % |
|--|----------|--------------|
| Coursera courses should engaged with TEDU courses | 2 | 25.00 |
| Coursera Turkish language support needed | 2 | 25.00 |
| The number of feedback forms should be reduced | 1 | 12.50 |
| Students should be able to choose their preferred Coursera courses | 1 | 12.50 |
| Assignment grading needs to be improved | 1 | 12.50 |
| Diverse assessment methods needed | 1 | 12.50 |
| Total | 8 | 100.0 |